



Sustainability Policy

Crest Nicholson's purpose is to build great places for our customers, communities and the environment. We integrate environmental, social and economic considerations into our decision-making processes and maintain high standards of corporate governance and risk management. This approach enables us to address stakeholder concerns, manage risks in our operations and those of our partners and supply chain, and ultimately supports the delivery of sustainable developments.

We are committed to:

- Engaging with stakeholders to make a positive contribution to the communities in which we operate. This includes creating cohesive, integrated and sustainable communities in which people want to live, work and play
- Delivering high quality, ethical customer service at all stages of the production, marketing, sales and after-sales processes
- Providing information that enables customers to make sustainable lifestyle choices
- Leveraging our exemplar projects to develop knowledge and drive performance and innovation within our business, the wider industry and our supply chain
- Promoting skills development within our workforce and among those employed by our supply chain partners
- Progressively implementing our supply chain management and sustainable procurement policies
- Ensuring high environmental and social standards in our business operations. We comply with all relevant social and environmental legislation as a minimum, and we strive to exceed these standards by pursuing best practices
- Evaluating our impact on socioeconomic issues, such as modern slavery and ensuring the protection of those working within our business and reducing risk within our supply chain
- Minimising the adverse environmental impacts during the development process and throughout the operational lifetime of the homes we build through innovative product development and sustainable construction practices. We aim to:
 - Identify and minimise environmental risks from the Group's activities
 - Achieve continuous improvement in managing environmental issues across the Group
 - Reduce greenhouse gas emissions by implementing our Climate Change Policy, aiming for lower, and ultimately net zero, carbon developments; and a continuous reduction of our direct and indirect emissions
 - Reduce dependence on natural resources, including raw materials, energy and water used in our operations and homes, through efficient design, procurement and waste reduction
 - Protect and enhance biodiversity and ecology at our development sites
 - Minimise the risk of environmental incidents through effective risk management processes
 - Prevent pollution to air, land and water through effective management practices.

Governance and reporting

The Sustainability Committee, chaired by our Chief Executive, monitors and reviews our progress against these commitments. Progressive targets and monitoring programmes will ensure our sustainability aspirations are achieved, laying the foundation for continuous improvement. We will continue to gain feedback from stakeholders to ensure our Sustainability Policy continues to reflect their expectations.

Our performance will be reported annually through our Annual Report and other reporting mechanisms. We will also provide sustainability data and updates on our corporate website.

Martyn Clark, Chief Executive

August 2024

The Sustainability Committee will monitor the effectiveness of this Policy, and will review it on a regular basis, annually as a minimum.

This Sustainability Policy along with other issue specific policies are available on our corporate website.